**HOW TO DELETE COOKIES ON YOUR BROWSER**

***If hyperlinks (live links) are not working on your device, it helps if you clear the cookies. Clearing them fixes certain problems, like loading or formatting issues on sites.***

**Chrome on your Windows or Mac computer**

1. Open Chrome.
2. In the top right corner of the browser you will see three dots, for the settings menu.
3. Scroll down to the bottom of the page and click on “Advanced.”
4. Click on the section “Clear browsing data.”
5. Under the “All cookies and site data” section, you can customize which cookies to delete based on a specific time range and other options. Finally, you can complete the deletion by clicking “Clear data.” You can also clear your cache, which is where your computer stores previously viewed websites so they can be loaded faster on future visits.

**Firefox on your Windows or Mac computer:**

1. Open Firefox on your computer.
2. In the upper right-hand corner of the browser, click the “menu bars,” (three parallel lines), and click the “Privacy” tab.
3. Select “Clear your recent history.”
4. Be sure that only “Cookies” is checked, and then select the time frame for which you would like to delete your cookies. If you want to delete all cookies, select “Everything.”
5. 5. Double check your selections to make sure that other items you want to keep are not selected, and then hit “Clear now.”

**Safari for MacOS on your computer**

1. Open Safari.
2. Select “Preferences” from the dropdown Safari menu.
3. Click on “Privacy,” then on “Manage Website Data.”
4. Click on “Remove all” from the dropdown menu.

**SafarI on your iOS (iPad or iPhone) device**

1. Go into the Settings menu on your device.
2. Scroll down to “Safari,” then “Advanced,” then “Website Data”
3. Tap on “Clear history and website data” to clear cookies.

**Microsoft Edge on your Windows PC:**

1. Launch Microsoft Edge and go to the “more” menu and select “Settings.”
2. Scroll to “Clear browsing data,” and then select “cookies and saved website data” and then select clear.

**Internet Explorer for Windows 10, Windows 8.1, and Windows 7 on your Windows PC**

1. Launch Internet Explorer.
2. Select “Tools” from the menu, select the “Safety” menu, and then select “Delete browsing history.”
3. 3. Make sure that the “Cookies and website data” checkbox is selected, and then click on “Delete.”